ecp®

eMAR

EHR and Care Plans

CRM

Billing

Better software. Better care.

ECP provides a complete web-based software suite.

OUR MISSION

Build world-class software that increases quality of life for seniors and individuals with disabilities, and improves clinical, business, compliance, and operational performance for our customers.

SOLUTIONS FOR

- Assisted Living
- Memory Care
- Independent Living
- Intellectual and Developmental Disabilities
- Pharmacies

6,500+
Communities

1,000,000+
Cares Tracked Every Day

500+
Pharmacy Partners

50
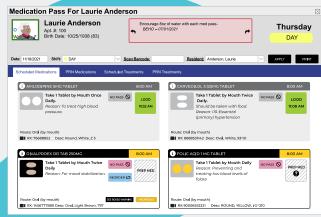US States and Abroad

eMAR

Reduce medication errors with safer med passing.

ECP syncs with your pharmacy so med orders and updates flow into the eMAR automatically. Our powerful pharmacy check-in tool lets you ensure med details are accurate, add med pass notes, set up re-order preferences, and communicate with the pharmacy.

- Pass medications and chart accurately and efficiently. The fundamental medication details - the 8 Med Rights - are presented in every med pass in a clear, simple way.
- Receive instant notifications if a med pass is late or missed.
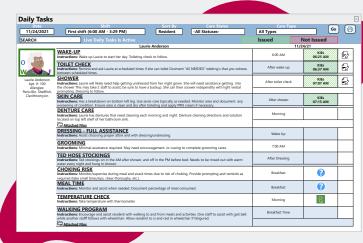
Scan for a demo.

EHR and Care Plans

Confidently chart and ensure better care.

Complete assessments, build care plans, and generate task lists automatically. Enjoy happier residents, longer stays, and more accurate billing.

- Build care plans automatically from assessments
- Fully customize assessments, care plans and reporting
- Automate compliance
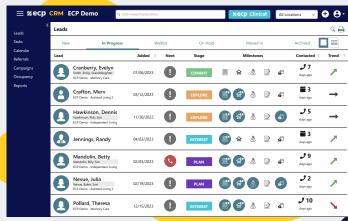- Improve outcomes with advanced incident reporting

CRM

Grow faster with the CRM designed for assisted living.

Develop more leads and grow occupancy faster. Maximize your efficiency with ECP CRM - the innovative marketing and lead tracking tool. Keep track of occupancy, referrals, campaigns, appointments, and tasks.

- Lead tracking
- Referral tracking
- Campaigns
- Tasks and reminders
- Appointments and calendar
- Occupancy tracking
- Integration with ECP EHR
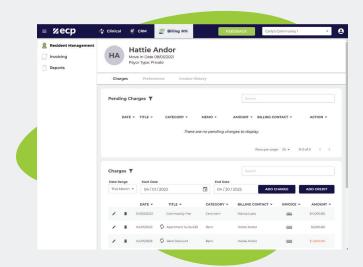- Reports

Scan for a demo.

Billing

Maximize revenue capture.

ECP Billing pulls data directly from the EHR to ensure that no revenue — even à la carte charges — slips through the cracks.

- Level of care tracking helps avoid service creep.
- Customizable reports make it simple to understand when it's time to have rate conversations.
- Whether billing is flat rate, or determined by level of care, care time provided, or individual services, pricing can be fully customized to invoice accurately.
- Export information directly from ECP into the most common GLs used in senior living.

Reports and Compliance

Make compliance easy with built-in reports.

With nearly two decades of experience supporting Assisted Living communities, ECP can help you meet your state-specific regulatory and reporting requirements.

Many state-required reports are built-in and print just how they need to be submitted. Alerts can be set to remind you when the next assessment or report is due.

ECP also has a customizable reports engine that makes it possible to export your own custom reports. This makes it easy to comply with regulations, handle audits without breaking a sweat, and produce your own quality improvement reports.

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Implementation and Support

Receive a custom implementation plan and ongoing support.

Our Implementation Managers work with you to create a plan that fits your needs. The user-friendly interface makes training quick and easy so you can start using ECP right away.

You can also explore the helpful guides and videos in our knowledge base and in ECP University to learn more at your own pace.

ECP's support staff is the best. Not only are they well-versed in our software, many have extensive experience in assisted living. We are ready to answer your pressing questions.

References

Compass Senior Living

"I've been working with the team at ECP for 6+ years now. When Compass Senior Living was looking for an EMR platform, we looked at several different companies, and decided on ECP. We have never once regretted that decision. The ECP platform is extremely user friendly for the teams at our Compass communities, which allows them to spend more quality time with their residents. I highly recommend ECP for anyone looking for a new system or to change their existing EMR system."

Candis Willis, Quality and Wellness Leader
cwillis@compass-living.com
(530) 605-8841
www.compass-living.com
Operating States: California, Idaho, Illinois, New Mexico, Oregon, Wisconsin

Stellar Senior Living

"We use ECP for our EHR, our EMAR and most of our clinical applications across our 11 large Assisted Living/Memory Care communities. They are so good to work with and their customer support is extraordinary. I email about once a month over something or other which is usually an upgrade in the software."

Megan James, RN, BSN, Director of Health Services
mjames@stellarliving.com
(385) 237-3592
www.stellarliving.com
Operating States: Arizona, Colorado, Idaho, Utah, Washington

Connected with Red Rock Pharmacy

Scan for a demo.

Features

eMAR

- Medication Pass
- Medication Audit Mode
- Med Cart Assignments and Management
- Med Pass Shifts
- Controlled Substance Count
- PRN Administration Report
- Psychotropic Medications Report
- Medication Inventory Management
- Medication Reordering with Status Dashboard
- Med Destruction & Return Log
- Medication History (MAR)
- Medication Refusals

- Physicians Order Sheets
- LTC Pharmacy Integration
- Fever Tracking and Reporting
- Infections Tracking and Reporting
- Symptoms Tracking and Reporting
- Vaccination Tracking and Reporting
- Vitals Tracking and Reporting

EHR and Care Plans

- Assessments
- Next Due Date Report
- Care Plan/Service Plan
- Care Plan Projections
- Care Plan Items Library
- Care Provided History

- Daily Tasks/Activities of Daily Living (ADLs)
- Tasks Audit Mode
- Task Administration Record (TAR)
- Level of Care Setup and Status
- Level of Care Change Report
- Resident Level of Care Summary
- Resident Report Reviews
- Resident Roster
- Incident Reports and Investigations
- Quality Improvement Report
- Rent Roll Report
- Service Summary Report
- Service Tracking
- Weight Fluctuation Summary
- Custom Reports

Resident Features

- Resident File
- Resident Status Tracking
- Resident Observation Documentation and History
- Life Story Report - Background, Hobbies, and Interests
- Additional Resident Fields
- Resident Face Sheets
- Resident Key Indicators
- Resident Diagnoses (DX) - ICD 10 Codes
- Resident Provider Tracking
- Resident Status Census
- Custom Resident Status Library
- Discharge Management

User Features

- User Account Management
- Custom User Access Levels/Rights
- Employee Contact Sheet
- Employee Records Management
- Employee Training and Certifications Reports
- ECP University Report

General

- Executive Dashboard
- Custom Account Settings
- Building Compliance Task Tracking
- Internal Notes, Notifications, and Alerts
- Apartment Census Tracking
- Birthday Report
- File Repository
- Follow Up Rules
- Petty Cash Management and Reporting
- Risk Agreement
- Knowledge Base
- ECP University

Scan for a demo.

ecp®

Why do you prefer ECP?

Asked and answered.

"I think ECP is extremely easy to use. I like that it is quite customizable. Very easy to navigate."

"ECP is a lot more user friendly than other programs like it. It's also a lot easier to learn how to use especially for people who aren't extremely computer literate. In turn, it makes it easier to take care of our residents."

"The simplicity of ECP, easy to use and teach. Lots of options for different reports that work well with our company."

"ECP is very user friendly. It is by far the easiest EMR I have worked with as an LPN. I enjoy the functionality and accessibility to see past notes, incident reports, meds, etc."

"ECP is very easy to understand. I never have any problems with the system crashing like I have with others."

"Everything is accessible under one tab- no going back and forth to chart."

"More user friendly and complete. Other pieces of [competitor] software are less intuitive and more difficult to navigate and use."

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Are you ready to improve quality of life for seniors and individuals with disabilities, while increasing clinical, business, compliance, and operational performance?

Let's get started.

Scan the QR code to schedule a personalized demo with a dedicated sales representative.

Top-rated software

Leader
WINTER
2023

Momentum
Leader
WINTER
2023

High
Performer
WINTER
2023

Users
Love Us

A | Security Scorecard

KLAS RESEARCH
CUSTOMER RATED
Emerging Technology Spotlight

ecp®